

PRIVACY POLICY

Our company prioritises the security of your personal data and has therefore harmonized all of its services and their implementation with National and European Legislation, in particular with the new Personal Data Protection (EU) Regulation . 679/2016 (GDPR).

Through our privacy policy, we inform you, on the one hand, of our company's practices regarding the processing of your personal data and, on the other hand, of the rights you have as the subject of such data. By doing so, you provide us with your explicit consent to the collection and processing of your personal data, which you may revoke or modify at any time.

THE PERSONAL DATA WE PROCESS

According to Regulation (EU) 679/2016 (GDPR), personal data is information relating to a person identified or identifiable in life. Different information which, if grouped together, can lead to the identification of a particular person, are also personal data.

Personal data that have become anonymous have been encrypted or have been aliquoted but can be used to re-establish a person, remain personal data and fall within the scope of the CIS. Personal data that have become anonymous so that the individual is not identifiable are no longer considered personal data. For the data to be truly anonymous, anonymisation must be irreversible.

The CPC protects personal data irrespective of the technology used to process it. It is technologically neutral and applies to both automated and manual processing. It also does not matter how the data is stored - in digital or paper form.

Only the company and its authorized agents will be able to access the personal data, strictly for the purpose of handling the transaction with you. Data we collect is for example the name, address, mobile phone number, home telephone number, e-mail address. In some cases be age, gender, identity or passport.

TREATMENT OBJECTIVES

Our company collects and maintains and processes your personal data only when you voluntarily provide it to us for the following purposes:

- To handle the tourist services you have asked us to offer you.
- To process your payment.
- To answer any of your questions.

WAYS OF COLLECTING PERSONAL DATA

We collect your personal information when:

1. You use the services of our website.
2. You provide us with information about you in the forms of communication on the website or on printed forms of transaction during your on-site and personal presence at our company's premises or our distribution network or at our external partner's facilities.

YOUR RIGHTS

You have the right at any time to:

1. receive confirmation as to whether your personal data is available and be informed of its content and origin, verify its accuracy and ask for its correction, update or modification
2. request the removal, anonymization or limitation of the processing of your personal data processed in violation of the applicable law
3. You oppose the processing, in all cases, of your personal data for legitimate reasons.

You can send your request to the address listed below. In your request, include your email address, name, address, and phone number and clearly specify which information you want to access, change, update, remove, or delete.

We remind you that even if you ask us to delete your personal data, copies of some information from your account may still be visible in some cases where, for example, you have shared information with social media or other services, or, for example, the maintenance of such copies is necessary for the purposes of complying with legal obligations or for purposes of legal defense.

ADDITIONAL RIGHTS

In addition to the above rights of Privacy Policy and following the implementation of the Privacy Policy, you will also be entitled at any time to:

1. Ask the Company to restrict the processing of your Personal Data if:
 - You dispute the accuracy of personal data until we take the necessary steps to correct or verify its accuracy
 - Processing is illegal, but you do not want to delete your personal information
 - We no longer need your personal data for processing purposes, but you need them to create, exercise, or defend legal requirements.
 - You have opposed processing for legitimate interests pending verification as to whether the Company has compelling legitimate reasons to continue processing.
 - You are opposed to processing your personal data
 - Ask for your personal data to be deleted without undue delay
 - Receive an electronic copy of your personal data if you wish to transfer your personal data you have provided to yourself or to another provider ("data portability") when personal data is processed by automatic means and processing either (i) is based on your consent; or (ii) is necessary for the performance of the Service of the Company; and
 - Submit a complaint to the competent data protection supervisory authority.
- The completion period of each request is 30 days and may be extended after you have been informed.

PROTECTION OF YOUR PERSONAL DATA

Our company regularly checks the need for your personal data to be retained and deletes what we consider to be useless and not indispensable for processing purposes. We protect your personal information by using security measures to reduce the risk of loss, misuse, unauthorized access, disclosure and modification of your personal information. In addition, we restrict access to your personal data to those employees who need to know them in order to fulfill their professional duties. We will only process

your personal data in accordance with our instructions and will be bound to observe confidentiality requirements. To this end, we have already organized training and education seminars on GDPR-compliant activity, processing and behavior in general.

WHO CAN OBTAIN ACCESS TO YOUR PERSONAL DATA?

The Company may disclose your personal data for the purpose of processing the transaction to third parties associated with it, and in particular:

- Foreign travel agents with whom we cooperate at both wholesale (corporate pricing) and retail level (receipt to individuals).
- To help with the provision of our services to our staff, for example our employees or our freelancers, who take over the tourists' reception, their transfer to the hotels, but also the on-site organization and excursion in the framework of the package of services we offer to tourists -our customers.
- Third-party service providers responsible for processing activities and, when required by applicable laws, are duly appointed as processors (e.g., cloud providers, other group organizations, service providers that serve or support the Company's Service, and for example, and without limitation, companies providing IT services, experts, consultants and law firms-companies arising from possible mergers, divisions or other conversions)
- Associated companies in their capacity as data processors or data processors.
- Competent authorities to comply with applicable laws.

You can ask the Company for a complete list of appointed processors at adrianatoursmyt@gmail.com

CHILDREN'S CONFIDENCE

We do not process any information from anyone under the age of 16. Our site is exclusively for people over the age of 16. If you are under 16, do not use or provide any information on this site. If we find that we have collected or received personal data from a child under the age of 16, we will delete this information unless explicit consent or authorization has been given by the child's guardian.

INFORMATION ON THIS PRIVACY POLICY

The Company may modify or update this Privacy Policy for purposes of compliance with applicable law.

Refer to the Start Date at the top of this Privacy Policy to see when this Privacy Policy was last reviewed.

HOW CAN YOU KNOW YOUR OWNERSHIP WITH THE PROCESSING OF YOUR PERSONAL DATA

You can contact us at the following email address adrianatoursmyt@gmail.com